

# Refund Policy

For parents / guardians



# CAMP KEF!

Philly   
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- Terms:
  - A Change is when a camper's number of weeks remains the same but their schedule changes. (Changes are not guaranteed and are subject to availability in the program)
  - A Cancellation is when a camper's number of weeks decreases (i.e., from 7 weeks to 5 weeks of camp)
  - An Add-On fee is a processing fee for using a credit card.
- Policies:
  - Changes to schedules made after May 1, 2022, are subject to a \$30 administration fee per change per camper.
  - Cancellations for any reason will be processed as follows:
    - Prior to May 1, 2022 – Deposits and add-on fees are non-refundable.
    - All payments paid above the deposit and add-on fees are refundable.
    - After May 1st but prior to the start of camp (June 27, 2022)- Deposits and add-on fees are non-refundable.
    - All payments paid above the deposit and add-on fees will be issued as Kaiserman JCC credits.
    - After 6/27/2022: No refunds or make-ups will be made for absences or cancellations during the camp session.
- Covid-19 Quarantine
  - Based on guidance from the Montgomery County Office of Public Health if we are required to quarantine groups of campers, we would issue full refunds for that missed time.